

TIAS MUURLINK PTY LTD

185 BRACKER ROAD

WARWICK.

ISSUE 1

1 MAY 2015

Newsletter

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CHANGES AND IMPROVEMENTS TO OUR BUSINESS

There have been some big changes underway in our practice in the last few months.

I have been very privileged to have had a great welcome back into private practice after nearly 10 years away. Over the last 2.5 years we have started from just an idea in my mind to provide an industry leading Equine Practice in the SE Queensland area to having a very busy one veterinarian practice.

As many of you will have recognized we have been working many long days to provide a high level of service to you and your horses. In order to maintain this

level care, I have been looking for an experienced equine vet to join the practice. I am pleased to announce that after a long search, we are able to invite Frank Low into the practice as he was thinking of leaving The Hong Kong Jockey Club.

Frank comes with a very strong background in Equine Practice and has a similar passion as I do to provide excellence in clinical practice. He has many complementary interests so we will be able to extend the services that we are currently offering. Some of you may even remember Frank as he has worked for me previously for me in Warwick during 2000-2003. He is looking forward to settling into Warwick again this time with wife Kelly and toddler

Lizzie.

Over the next few months many of you will get to know Frank. I am sure he will make a big contribution to equestrian sports and the care of horses in our region.

With the ongoing changes, the practice name will change to **Warwick Equine Veterinarians**.

The rest of the team remains unchanged, although we hope that we will gradually grow as we provide more services to horse owners in the region.

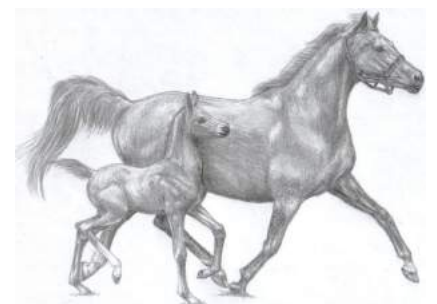
Our vision for the future includes a facility where we can provide excellent surgical, reproductive and medical care to complement our ambulatory services.

FRANK LOW

Frank Low was born in Hong Kong and grew up in North Queensland. He attended the University of Queensland and completed a degree in Science and followed up with a veterinary degree in 2000. Frank started work with Tias and the team at West Warwick Veterinary Clinic and left to gain further experience working in England. During the six years in England,

Frank worked in performance horse practice as well as stud vet for Darley Arabian. Frank then moved to the Hong Kong Jockey Club, where he was the head vet for the equestrian veterinary team. He led the rehabilitation and re-training program for racing thoroughbred's into Equestrian careers in Dressage/Eventing/Show Jumping. A role with many challenges

which he enjoyed greatly. The FEI treating vet at the Longines Hong Kong Masters Show-jumping (CSI 5*) and was the Hong Kong team vet for the 2015 Asian Games (Incheon, Korea). Frank's primary interests are in sports performance and internal medicine.



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NEW CLINIC UNDERWAY

Initially, we were not planning on building an equine hospital in the Warwick area. However over time, we have come to see this as an essential facility to provide the veterinary services that many of you have requested.

The first stage, which should be complete in 1-2 months will have good stabling facilities, and an examination and imaging area. Easy and safe loading facilities will also be available. The clinic will be located at Tias' farm on the New England Highway on

the Stanthorpe side of Warwick.

We aim to have within 12 months, a more extensive surgical and hospital facility. In the meantime this first step will allow us to provide better examination and treatment of many cases, such as reproduction and artificial breeding (eg. AI), as well as hospitalization for specific cases.

Our practice goal is to provide the best standard of care to horses and having a

good hospital base to treat these cases is essential to fulfilling this goal.



From little things big things grow. The modest first steps of the new clinic

SERVICE IMPROVEMENTS

“With Frank coming on board we can offer for the first time complete 24 hour 7 day a week cover”

We are committed to improving our services to benefit our clients and their horses.

With Frank coming on board we can offer for the first time complete 24 hour 7 day a week cover. While Tias attempted to do this over the last 2.5 years, inevitably there were times when he could not immediately attend emergencies.

This comprehensive cover

with a highly experienced equine vet available at all times is something we feel will be a great asset to the horse owners of our region.

For now, all other regular arrangements that Tias has had will continue.

This includes:

Thursday appointments on the way to and from Gold Coast Equine Clinic, in the Boonah, Beaudesert, and Gold Coast

regions. Tias also provides surgical services at Gold Coast Equine Clinic every Thursday.

Every Tuesday, appointments are available in the Stanthorpe region.

Regular visits to other locations including the Toowoomba and Brisbane areas.

TIAS' STORY

Many of you will know what I have been up to in my professional career but for those who don't this is my story.

I graduated in 1988 and have spent most of my career in Equine practice. After several jobs which included time in Townsville, Victoria and Oakey, I started West



Tias and students at the Teaching Hospital of the University of Melbourne

Warwick Vet Clinic with Cathy Marlton. This practice grew to be the predominant practice in the area until the time we sold it in 2004.

Since then I did a season for Scone Vet Hospital before heading to the University of Melbourne Veterinary Hospital. Here I was able to consolidate my skills and training and this allowed me to qualify by examination as a specialist in Equine Surgery. After this I went on to head the Equine Centre, was on the Hospital Board and ultimately responsible for the care of all horses going through this busy teaching hospital.

After Unimelb, I spent a year at the UQ hospital at Gatton as spe-

cialist surgeon, before coming back to the farm in Warwick to start in private practice again.

Currently I am also on the Board of Examiners of the ANZCVS which is the body which oversees the specialist training and examination of all vets and will move on from ACE-T to Chief Examiner responsible for all of Australia and NZ in all disciplines in July.

I regularly am called upon to lecture on various topics mostly related to Equine Surgery, and to give advice to veterinary colleagues both locally and around Australia.



Skye



Rita

THE TEAM WHO MAKE IT ALL HAPPEN

Every successful business has a group of great people who make the good service happen.

I have been lucky to have managed to assemble a group of people who share my passions.

Chaylee was the first to join. All of you will have come into contact with Chaylee and will recognize her unflappable versatility and efficiency. Not only does she shoulder a big part of the vet nursing duties, she has also taken a great deal of the responsibility for the veterinary administration side of things.

Sandy has been with us part time for a long time now. She too helps with nursing, admin and

helping keep the ship afloat.

Rita has also been with us from the start. She helps us with essential admin, ensuring everyone gets paid, and we run our business efficiently financially.

Skye, another vet nurse, has more recently joined us and helps record keeping and office work.

When I reflect on the last few years, every time I think what a great team we have and how fortunate I have been to have them helping me.



Sandy, Tias, Chaylee and Frank

TROY A PLUCKY LITTLE MINIATURE

Each month we are going to bring you a case or two of interest.

Our very first patient in the new examination area is Troy. He has been suffering from upper respiratory distress for some time now.

After a careful examination which included endoscopy and xrays of his head we have determined his nasal passages have a growth

within them. On top of this he suffers from a collapsing trachea on inspiration which is worsened by the growths in the nose.

We have decided to try some medical management first and if there is no improvement will consider surgery to open up his airway.

He is a great natured little fellow and so far is coping well with the treatments.



Troy and his owners discussing treatment options

Hendra vaccine special price

Zoetis the manufacturer of the Hendra vaccine are having a promotion and are discounting the price of the primary vaccination course. This promotion runs only for the month of May.

This will allow us to offer discounted primary vaccination rates.

For this month we can offer the initial 2 doses (must be given 3-6 weeks apart) for \$130 for both doses. The first dose must be given in May and additional charges for travel will incur if we are not already on your property plus a microchip (\$30) if your horse is not currently chipped. They are offering this special price for unvaccinated horses only.

Hendra vaccination is the best method to protect your horse and yourself from this deadly disease. Vaccination from Hendra virus allows you and your vet to safely treat your horse if they become sick. All unvaccinated horses in our area are at risk of Hendra. This promotion is a great incentive from Zoetis to get owners to protect their horses this dreadful disease.



Frank giving Rosie her Hendra booster

Tias Muurlink Pty Ltd

STAFF

Tias Muurlink BVSc (Hons) FANZCVS Registered Specialist in Equine Surgery

Frank Low BSc BVSc MANZCVS Veterinary Surgeon

Chaylee Joe Kong Vet Nurse

Sandy McAntee Vet Nurse

Skye Ripphausen Vet Nurse

Rita Gamgemi Administration

Our goal is to provide excellence in clinical service to all our equine patients.

A professional, compassionate and caring approach with good communication, and up to date services.

Excellence in Equine Veterinary Care

OUR CONTACT DETAILS

Business office and postal address: 185 Bracker Road, Warwick, Q 4370

Email address: tiasmuurlink@bigpond.com

Tias Mobile: 0438 791 804

Frank Mobile: 0487 791 885

Chaylee Mobile: 0400 977 564

Office phone: 07 4667 1176

Office fax: 07 4667 1174



Tias performing arthroscopic surgery at the GCEC recently